

Grievance Redressal/ Escalation Matrix

This is in reference to the BSE Notice dated December 09, 2024, wherein all the SEBI registered Research Analysts are required to host a Grievance Redressal / Escalation Matrix on their website.

Given below is the Grievance Redressal Matrix for Green Portfolio:

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email ID	Working hours when complainant can call
Customer Care	Aniket Kumar	3rd Floor, 10, Poorvi Marg, DLF Phase 2, Sector 25, Gurgaon, Haryana, India, 122008	9560060385	support@greenportfolio.co.zohodesk.in	10am to 6pm
Head of Customer Care	Aniket Kumar	3rd Floor, 10, Poorvi Marg, DLF Phase 2, Sector 25, Gurgaon, Haryana, India, 122008	9560060385	support@greenportfolio.co.zohodesk.in	10am to 6pm
Compliance Officer	Vaibhav Ravat	3 rd Floor, 10, Poorvi Marg, DLF Phase 2, Sector 25, Gurgaon, Haryana, India, 122008	8082355299	cs@greenportfolio.co	10am to 6pm
CEO	Divam Sharma	3rd Floor, 10, Poorvi Marg, DLF Phase 2, Sector 25, Gurgaon, Haryana, India, 122008	9971133005	divam@greenportfolio.co	10am to 6pm
Principal Officer	Divam Sharma	3rd Floor, 10, Poorvi Marg, DLF Phase 2, Sector 25, Gurgaon, Haryana, India, 122008	9971133005	divam@greenportfolio.co	10am to 6pm